Best Talking to Humans: Success starts with understanding your customers PDF

TALKING TO HUMANS





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by by By Giff Constable

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With a foreword from Steve Blank, Talking to Humans is a practical guide to the qualitative side of customer development, an indispensable skill for vetting and improving any new startup or innovation. This book will teach you how to structure and run effective customer interviews, find candidates, and turn learnings into action.

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